

INSURANCE INFORMATION

Dr. Tatman participates with a number of commercial insurance plans as well as with Medicare. In these cases, the patient's portion of the fee is collected at the time of service and the office bills the insurance company for the balance. If for any reason the patient's insurance carrier denies coverage for the service provided, the patient of course remains responsible for payment of the balance in full.

Patients are also welcome who are covered by insurance plans that Dr. Tatman does not participate with. In these cases, the office will collect the full fee at the time of service. The insurance company will then be sent a statement with instructions to send any reimbursement offered by the plan directly to the patient.

Dr. Tatman's billing is managed by Dr. Rigden's office staff and by a contracted billing service. The billing service will send a statement to a patient's primary insurance. With the exception of Federal insurance policies such as Medicare, the patient will be responsible for billing any secondary insurance. The office staff or the billing service can answer all questions regarding billing. Dr. Tatman is always willing to discuss a billing problem directly with the patient when necessary.